Privacy Notice

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1. Introduction

This Privacy Notice has been written in line with the EU General Data Protection Regulation (GDPR) 2016, Data Protection Act 2018 and guidance from the <u>Information Commissioner</u> (IC).

2. What is this Privacy Notice about?

Privacy Notice is the conditions which have to be met for any activity involving personal data or special categories of personal data to be lawful. Being transparent and providing accessible information to individuals about how an organisation will use their personal information is a key element of data protection legislations. The most common way to provide this information is in a Privacy Notice.

This Privacy Notice tells you about information we collect and hold about you, the legal bases for collecting and holding the information, what we do with it, how we keep it secure (confidential), who we might share it with and what your rights are in relation to your information.

3. Who we are

We are Sandwich Medical Practice and we provide general medical services under an NHS contract to registered patients who live within our practice boundary. Full details of our organisation and the services we provide can be found in our practice leaflet and on the website www.sandwichmedicalpractice.co.uk. We contract with Canterbury & Coastal Commissioning Consortium.

4. Types of information we use

We use the following types of information/data:

- Personal data or sensitive personal/special categories of personal data such as:
 - demographics name, address, date of birth, postcode, NHS number
 - racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, genetic data, biometric data for the purpose of uniquely identifying a natural person, medical/health data, sexual life or sexual orientation data.
- Pseudonymised about individuals but with identifying details (such as name or NHS number) replaced with a unique code.
- Anonymised about individuals but with identifying details removed.
- Aggregated anonymised information grouped together so that it doesn't identify individuals.

5. What we use your personal data and special categories of personal data (known as or sensitive personal) for

We use and share information about you in a number of ways. These include:

Primary uses - information from your GP medical record which can be made available to other NHS and public sector organisations, including doctors, nurses and care professionals in order to help them make the best informed decision, and provide you with the best possible direct care delivery.

Secondary uses - information from your GP medical record involves extracting identifiable data and (usually) sharing that data with other NHS organisations, for the purpose of indirect care. Examples

include using your information for <u>research</u>, auditing, and healthcare planning (population health management).

This practice is supporting vital health and care planning and research by sharing your data with NHS Digital. For more information about this see https://digital.nhs.uk/data-and-information/data-collections/general-practice-data-for-planning-and-research/gp-privacy-notice

6. Our identity and contact details

Sandwich Medical Practice, Cattle Market, Sandwich CT13 9ET
Our branch site is The Butchery Surgery, 7 The Butchery, Sandwich CT13 9DU
telephone: 01304 619790, email: kmccg.smp@nhs.net

7. Our Data Protection Officer

Pamela Ashe

NHS Medway Clinical Commissioning Group, Unit A, Compass Centre North, Pembroke Road, Chatham Maritime, Kent, ME4 4YG

Tel: 03000 425100

Email: mccg.northkentgpdataprotection@nhs.net

8. Organisations we share your personal information with

We share information about you with other GPs, NHS acute or mental health Trusts, local authority, community health providers, pharmacists, commissioning organisations, medical research organisations and some specific non NHS organisations for the purposes of direct and indirect care delivery of care.

We are required under the law to provide you with the following information:

- How we process your personal data;
- the purpose of processing;
- recipient/categories of your personal data;
- the identity of our Data Protection Office;
- how long we retain personal information about you;
- the lawful bases for the sharing/processing and,
- your rights to view, request access copies of your personal information, or object to the processing.

Included below is a table of the organisations we share information about you with split into the following categories. In all cases, Controller and Data Protection Officer are as listed in section 6 and 7 above:

- a. <u>Direct Medical Care and Administration</u>
- b. Other primary care services delivered for the purposes of direct care
- c. <u>Statutory Disclosures of Information</u>

- d. <u>Processing for the Purposes of Commissioning, Planning, Research and Risk Stratification</u>
- e. <u>Data Sharing Databases</u>
- f. <u>Data Processors</u>Error! Bookmark not defined.

	a. Direc	t Medical Care and Administration	
Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing and data retention periods	Lawful basis General Data Protection Regulation - Article 6 Article 9 - Data Protection Act - Section 8 Section 10 Part 1 of Schedule 1 -	Your Rights
NHS Trusts – Hospitals, Community or Mental Health Trusts.	Personal data concerning your GP medical record may be shared with NHS Trusts in order to enable their healthcare professionals make the best informed decision about your health needs, and provide you with the best possible care if you visit the hospital for routine care and referrals. Your personal information may also be processed for local administrative purposes such as: • Waiting list management; • local clinical audit; • Performance against local targets; • activity monitoring; • production of datasets to submit for commissioning purposes and national collections.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) - processing is necessary for health and social care purposes;	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

The source of the information shared in this way is your electronic GP record.

In accordance with DPA Part 1, Schedule 1 (2) health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of Practice for Health and</u> <u>Social Care.</u> In accordance with DPA Schedule 1, Part 1, (2) health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

Common Law of Duty of Confidentiality

compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

Emergency Services (Ambulance trusts, police, A&E departments, out of hours services, 111)

There are circumstances when intervention is necessary in order to save or protect a patient's life or to prevent them from serious immediate harm, for example, during a collapse or diabetic coma or serious injury or accident. In many of these circumstances the patient may be unconscious or too ill to communicate.

Medical professionals have a duty of care to share data in emergencies to protect their patients or other persons. In these circumstances, your GP medical record will be shared with emergency healthcare services, the police or fire service in order to enable you The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of **special categories of personal data concerning health** is permitted under the following GDPR and DPA conditions:

- Make pre-determined decisions about the type and extent of care you will receive in an emergency, these are known as "Advance Directives":
- access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for

	receive the best treatment or service.	GDPR Article 9 (2) (h) - processing is	the purposes of the processing.
		necessary for medical or social care	
		treatment or, the management of health or	Right to object: You have the right to object to
	The source of the information shared in this	social care systems and services;	some or all of your personal information being
	way is your electronic GP record.	Article 9 (2) (C) – the processing is necessary	shared with the recipients. You also have the right
		to protect the vital interests of the data	to have an "Advance Directive" placed in your
	Data Retartion Povied	subject;	records and brought to the attention of relevant
	Data Retention Period		healthcare workers or staff.
	All records held by the Practice will be kept for	DPA Section 10 (1) (c) – processing is	
	the duration specified in the Records	necessary for health and social care	We will notify you at the earliest opportunity
	Management Codes of Practice for Health and	purposes;	where we have shared your personal data in an
	Social Care.	In accordance with DPA Schedule 1, Part 1,	emergency situation.
		(2) health or social care purposes means the	
		purposes of preventive or occupational	If you wish to exercise any of your rights please
		medicine; medical diagnosis; the provision of	contact the Practice (data controller) or the DPO
		health care or treatment; the provision of	and your request will be carefully considered.
		social care, or the management of health	
		care systems or services or social care	Right to complain: If you are dissatisfied with the
		systems or services.	way Sandwich Medical Practice process your data
			you have the right to appeal/complain to the
		In accordance with DPA Schedule 1, Part 3,	Information Commissioner (IC). The IC can be
		(30) (b) the conditions for protecting	contacted at:
		individual's vital interests is met where the	Information Commissioner's Office
		data subject is physically or legally incapable	Wycliffe House Water Lane
		of giving consent.	Wilmslow
			Cheshire
			Cilestiffe
			Tel: 0303 123 1113 or 01625 545 745
			Email: https://ico.org.uk/global/contact-us/
P Federations	GP Federations are groups of GPs (patient	The processing of personal data is permitted	You have the right to:
groups of GP	centered organisation), working collaboratively	under the following GDPR and DPA	To access, view or request copies of your
ractices working	and developing closer integration with other	conditions:	personal information;
ogether)	partners across health, social and third sector	CDDD Anticle C(1) (a) much lie internet a cit	 request rectification of any inaccuracy in you
	, , , , , , , , , , , , , , , , , , , ,	GDPR Article 6(1) (e) - public interest or in	request rectification of any inaccuracy in you

partners to facilitate an enhanced delivery of health and care services.

Through various hubs in the community the GP Federation provide direct health and care services such as continued extended access, home visits, universal offers, musculoskeletal service, GP at front door and other neighbourhood services across East Kent.

If you visit receive treatment/consultation on any of these services, personal data concerning your GP medical record may be shared with the GP Federation and their Multidisciplinary Team (MDT) in order to enable them make the best informed decision about your health/care needs, and provide you with the best possible care.

The source of the information shared in this way is your electronic GP record.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of Practice for Health and</u> Social Care. the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

<u>Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share);</u>

Common Law of Duty of Confidentiality

personal information;

- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - where we no longer need the data for the purposes of the processing.

Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow

Cheshire

Pharmacists - Medicines Optimisation	Medicines optimisation looks at the value which medicines deliver, making sure they are clinically-effective and cost-effective. It is about ensuring patients get the right choice of medicines, at the right time, and are engaged in the process by their clinical team. Medicines optimisation enables community pharmacies to request medication electronically from the Practice and view relevant information from your GP record in order to provide you with the best medicines.	The processing of punder the following conditions: GDPR Article 6(1) (athe exercise of office DPA Section 8 (d) for the exercise of section 5 personal data concept permitted under the DPA conditions:
	The source of the information shared in this way is your electronic GP record. Data Retention Period	GDPR Article 9 (2) (necessary for media treatment or, the m
	All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	DPA Section 10 (1) necessary for health purposes;
		In accordance with (2) health or social purposes of preven medicine; medical of

Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

he processing of **personal data is** permitted nder the following GDPR and DPA onditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

Sandwich Medical Practice works closely with Local Authorities to support and care for people of all ages to deliver the best possible social care. Personal data concerning your GP medical record may be shared with Local Authorities and Multidisciplinary Team (MDT) delivering social care in order to enable them make the best informed decision about your social care needs if required. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Data Retention Period All records held by the Practice for Health and Social Care. Data Retention Period All records held by the Practice for Health and Social Care. Da			Common Law of Duty of Confidentiality	Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
I mediane, median anaphosis, the provision of passa year request thin se different considered.	-	Local Authorities to support and care for people of all ages to deliver the best possible social care. Personal data concerning your GP medical record may be shared with Local Authorities and Multidisciplinary Team (MDT) delivering social care in order to enable them make the best informed decision about your social care needs if required. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and	under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; GDPR Article 9(2) (b) - processing necessary in the field of employment, social security and social protection law; In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means	 To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

		social care, or the management of health care systems or services or social care systems or services. In accordance with DPA Part 1, Schedule 1, (1a) the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;	way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Care Homes	Personal data concerning your GP medical record may be shared with Care Homes and other Multidisciplinary Team (MDT) delivering care in order to enable their care professionals make the best informed decision about your care needs, and provide you with the best possible care if you visit a Care Home. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

DPA Section 10 (1) (c) – processing is

necessary for health and social care

legitimate grounds for continued processing of

your personal data for the purposes of direct

provision of care, and compliance with a legal

	b. Other primary care s	sei	In accordance with DPA Schedule 1, Part 1, (2) -health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.	obligation to which we are subject. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing and data retention periods		Lawful basis General Data Protection Regulation - Article 6 Article 9 - Data Protection Act - Section 8 Section 10 Part 1 of Schedule 1 -	Your Rights
Integrated Urgent Care Service (IUC) - covering Out of Hours	Integrated Urgent Care Service (IUC) is an urgent care service delivered across East Kent for the provision of a functionally integrated		The processing of personal data is permitted under the following GDPR and DPA	You have the right to: • To access, view or request copies of your

and NHS 111 service

24/7 urgent care access, clinical advice and treatment service for patients. IUC incorporates NHS 111 and Out of Hours (OOH) services, which is often referred to as an IUC Clinical Assessment Service.

The purpose of IUC is to ensure that patients receive the best possible healthcare service in their community.

If you visit the urgent care centre or call NHS 111 for health related needs, personal data in your GP record will be shared with healthcare professionals in order to enable them make the best the best informed decision about your health needs.

The source of the information shared in this way is your electronic GP record.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u>
<u>Management Codes of Practice for Health and Social Care.</u>

conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) -health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislations:

Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share);

personal information;

- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane

Wilmslow

Cheshire

Continuing Health Care (CHC)

NHS Continuing Health Care (CHC) is free care outside of hospital that is arranged and funded by the NHS to support living with complex medical conditions and on-going healthcare needs which can be delivered in the patient's home, at their care home or in non-acute hospitals.

CHC is free, unlike support from social services for which a fee may be charged, depending on your income and savings. CHC is different from NHS Funded Nursing Care, which some people with less complex needs living in care homes receive.

If you require CHC needs personal data concerning your GP medical record will be shared with the care home or in non-acute hospitals looking after you.

The source of the information shared in this way is your electronic GP record.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.

The processing of personal data is permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

DPA Section 8 (d) - processing is necessary for the exercise of statutory functions;

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DPA Section 10 (1) (c) – processing is necessary for health and social care purposes:

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Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

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- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested.
 - √ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. **Right to complain:** If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

	c. Statu	Related Legislations: Common Law of Duty of Confidentiality; Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share); tory Disclosures of Information	Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing and data retention periods	Lawful basis General Data Protection Regulation - Article 6 Article 9 - Data Protection Act - Section 8 Section 10 Part 1 of Schedule 1 -	Your Rights
Safeguarding Concerns – to prevent an individual, or to prevent a serious crime	Some members of public are recognised as needing safeguarding protection, for example children and vulnerable adults. If an individual is identified as being at risk from harm, we have a duty to do what we can to protect that individual, and we are bound 'Safeguarding' laws to do so. Where there is a suspected or actual safeguarding issue we will share information that we hold about you with other relevant agencies such as local Ambulance trusts, the police, A&E departments, out of hours services, 111 or Social Services) The source of the information shared in this	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following conditions: Article 9 (2) (c) - the processing is necessary to protect the vital interests of the data subject;	This sharing is a legal and professional requirement and therefore there is no right to object. The Children Act 1989 requires local authorities to investigate where a child is the subject of an emergency protection order, is in police protection or where there is a reasonable cause to suspect that a child is suffering or is likely to suffer harm. The Act requires the local authority to safeguard and promote the welfare of children who are in need, within their geographical area and to request help from specified authorities including General Practices, NHS Trusts, Clinical Commissioning

Article 9(2) (b) – processing is necessary for Groups (CCGs) and NHS England. way is your electronic GP record. the purposes of carrying out the obligations **Data Retention Period** and exercising specific rights of the controller All records held by the Practice will be kept for **Right to complain:** If you are dissatisfied with the or of the data subject in the field of the duration specified in the Records way Sandwich Medical Practice process your data, employment and social security and social Management Codes of Practice for Health and you have the right to appeal/complain to the protection law; Social Care. Information Commissioner (IC). The IC can be In accordance with DPA Schedule 1, Part 3, contacted at: (30) (b) - the conditions for protecting Information Commissioner's Office individual's vital interests is met where the Wycliffe House data subject is physically or legally incapable Water Lane of giving consent. Wilmslow Cheshire In accordance with DPA Schedule 1, Part 2 (18) (1a) - the conditions is met where the Tel: 0303 123 1113 or 01625 545 745 processing is necessary for protecting an Email: https://ico.org.uk/global/contact-us/ individual from neglect or physical, mental or emotional harm, or protecting the physical, mental or emotional well-being of an individual **Related Legislations:** Section 47 of The Children Act 1989. Section 45 of the Care Act 2014 **The Care Quality** The Care Quality Commission (CQC) is a The processing of personal data is permitted You have the right to: under the following conditions: Commission (CQC) regulatory body established under the Health To access, view or request copies of your and Social Care Act. The CQC regulates health personal information: Article 6(1) (c) - processing for legal and social care services in England to ensure • request rectification of any inaccuracy in your obligation; that safe health and care are provided. The law personal information; DPA Section 8 (d) - Processing is necessary allows CQC to access identifiable patient • restrict the processing of your personal for the exercise of statutory functions. data/medical records in our clinical system for information where: the purposes of their assessment and ✓ accuracy of the data is contested, investigation of significant safety incident. The processing of special categories of ✓ the processing is unlawful or,

Law Enforcement and	The data will be shared with the Care Quality Commission, its officers and staff and members of the inspection teams that visit us from time to time. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	personal data concerning health is permitted under the following conditions: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services DPA Section 10 (1) (c) - health and social care purposes. In accordance with DPA Schedule 1, Part 1 (2) health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.	where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Law Enforcement and Regulatory Bodies	In some circumstances the Practice may be legally required to share personal information with law enforcements and regulatory bodies (without the consent of the data subject) such as: the Police; Courts of Justice; HMRC and	The processing of personal data is permitted under the following conditions: Article 6(1) (e) - public interest or in the exercise of official authority;	This sharing is a legal and professional requirement and therefore there is no right to object. Personal data processed for these purposes are exempt for the first data protection principle (processed lawfully, fairly and in a transparent manner).

	DVLA for the purposes of prevention or detection of crime; apprehension or prosecution of offenders; the assessment or collection of any tax or duty or, of any imposition of a similar nature. GPs are obliged to notify the DVLA when fitness to drive requires notification but an individual cannot or will not notify the DVLA themselves, and if there is concern for road safety, which would be for both the individual and the wider public. Sandwich Medical Practice will review each request based on its merits before deciding whether to release information to the 'relevant authorities'. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	DPA Section 8 (d) - Processing is necessary for the exercise of statutory functions. The processing of special categories of personal data concerning health is permitted under the following conditions: Article 9 (2) (G) – the processing is necessary for reasons of substantial public interest In accordance with DPA Schedule 1, Part 2, (10) (1c) – the condition is met where the processing is necessary for the prevention or detection of an unlawful act	Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Medico-Legal	Medico-Legal - Where a medical professional is holding personal data for the purpose of providing medical reports in connection with legal action. The source of the information shared in this way is your electronic GP record.	The processing of personal data is permitted under the following conditions: GDPR Article 6(1) (c) - processing for legal obligation; The processing of special categories of personal data concerning health is permitted under the following conditions: GDPR Article 9 (2) (f) - the processing is	This sharing is a legal and professional requirement and therefore there is no right to object. Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office

		necessary for the establishment, exercise or defence of legal claims; In accordance with DPA Schedule 1, Part 3, (33) - the conditions for processing for legal claims is met where it is in connection with, any legal proceedings including prospective legal proceedings or; for the purpose of obtaining a legal advice or; establishing exercising or defending legal rights.	Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
General Medical Council (GMC)	General Medical Council (GMC) is a public body that maintains the official register of medical practitioners within the United Kingdom. Its primary responsibility is 'to protect, promote and maintain the health and safety of the public' by controlling entry to the register, and suspending or removing members when necessary. Under the Medical Act 1983, the GMC has the power to request access to a patient's medical records for the purposes of an investigation into a doctor's fitness to practise. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	The processing of personal data is permitted under the following conditions: Article 6(1) (c) - processing for legal obligation; GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following paragraph: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services DPA Section 10 (1) (c) - processing is necessary for health and social care purposes;	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

In accordance with DPA Schedule 1, Part 1,

way Sandwich Medical Practice process your data, you have the right to appeal/complain to the

		(2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services. Related Legislation: The Medical Act 1983	Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
The Health Service Ombudsman (HSO)	The Health Service Ombudsman (HSO) was set up by Parliament to provide an independent complaint handling service for complaints that have not been resolved by the NHS in England and UK government departments. The HSO has the power to request access to a patient's medical records for the purpose of an investigation. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	The processing of personal data is permitted under the following paragraph: Article 6(1) (c) - processing for legal obligation; GDPR Article 6(1) (e) - public interest or in the exercise of official authority; The processing of special categories of personal data concerning health is permitted under the following paragraph: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) - processing is necessary for health and social care purposes; In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational	You have the right to: • To access, view or request copies of your personal information; • request rectification of any inaccuracy in your personal information; • restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data,

NHS Counter Fraud	Under the NHS Act 2006, investigations into	medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services. Related Legislation: The Health Services Commissioners Act 1993,s12 The processing of personal data is permitted	you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ Right to complain: If you are dissatisfied with the
NIIS Counter Fraud	fraud in the NHS may require access to confidential patient information. This means that we are compelled by the law to share your data. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	under the following paragraph: Article 6(1) (c) - processing for legal obligation; The processing of special categories of personal data concerning health is permitted under the following paragraph: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services. Related Legislation:	way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

		<u>S10 NHS Act 2006</u>	
NHS Digital – Statutory Data Collection	NHS Digital is a national information and technology partner to the health and social care system. NHS Digital use digital technology to transform the NHS and social care. NHS Digital carries out National Data collections/ extraction from the GP record. These include: National Diabetes Audit (NDA) - A national monitoring system, auditing the care of patients with diabetes. The data extracted for the purpose of NDA includes NHS Number, date of birth and postcode, as well as clinical parameters related to diabetes. NDA is a mandatory data extraction under section 259 of the Health and Social Care Act 2012, this means that we are compelled by law to share your data Individual GP Level Data (IGPLD) - A national monitoring system to enable NHS Digital to provide GPs with clinical information on the care provision for their patients. The data extracted includes the NHS number. IGPLD is a mandatory data extraction under 259 of the Health and Social Care Act 2012, this means that we are compelled by law to share your data FGM) - NHS Digital collects data on FGM within the NHS in England on behalf of the Department of Health (DH). Data collected is	The processing of personal data is permitted under the following condition: Article 6(1) (c) - processing for legal obligation; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) - processing is necessary for health and social care purposes; In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services. Related Legislation: S259 of the Health and Social Care Act 2012	You have the right to: • To access, view or request copies of your personal information; • request rectification of any inaccuracy in your personal information; • restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You do not have the right to object as the sharing is a legal and professional requirement under the law. Whilst there is no right to object when we are complying with a legal obligation, NHS Digital respects Type 1 objections (9Nu0 read codes) present in the GP record and no data will be extracted and uploaded if so. Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

	used to produce information that helps improve NHS and local authorities to improve on how they support women and girls who have had or, who are at risk of FGM. FGM Enhanced Dataset is a mandatory data extraction under section 259 of the Health and Social Care Act 2012, this means that we are compelled by law to share your data when required. The source of the information shared in this way is your electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care		Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
NHS England	NHS England is responsible for securing, planning, designing and paying for Primary Care & Specialised NHS services not otherwise funded by Kent and Medway CCGs. This includes planned and emergency hospital care, mental health, rehabilitation, community and primary medical care (GP) services. We may often share personal information with NHS England potentially for safeguarding concerns that need escalating beyond our borough.	The processing of personal data is permitted under the following conditions: Article 6(1) (c) - processing for legal obligation; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following paragraph: Article 9 (2) (h) - processing is necessary for	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:
	Where required the Practice may also have to	medical or social care treatment or, the management of health or social care systems	Right to object: You do not have the right to

	share staff personal information with NHS England for the purpose of allegations framework or performers list. The source of the information that may be shared in this instance are in the staff record and patient's electronic GP record. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	and services. In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.	object as the sharing is a legal and professional requirement under the law. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
National Cancer Diagnosis Audit (NCDA).	The National Cancer Diagnosis Audit (NCDA) looks at primary and secondary care data relating to patients diagnosed with cancer. It helps to understand pathways to cancer diagnosis, what works well and where improvements could be made. The audit looks specifically at clinical practice in order to understand: • interval length from patient	The processing of personal data is permitted under the following conditions: Article 6(1) (c) - processing for legal obligation; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following paragraph:	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for

the purposes of the processing.

Article 9 (2) (h) - processing is necessary for presentation to diagnosis; medical or social care treatment or, the Right to object: You do not have the right to • use of investigations prior to referral; management of health or social care systems object as the sharing is a legal and professional what the referral pathways for patients and services. requirement under the law. with cancer are and how they compare In accordance with DPA Schedule 1, Part 1, with those recorded by the cancer If you wish to exercise any of your rights please (2) - health or social care purposes means registry contact the Practice (data controller) or the DPO the purposes of preventive or occupational and your request will be carefully considered. medicine; medical diagnosis; the provision of health care or treatment; the provision of **Right to complain:** If you are dissatisfied with the social care, or the management of health way Sandwich Medical Practice process your data, care systems or services or social care you have the right to appeal/complain to the systems or services. Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/ **Public Health** Public Health England is an executive agency of The processing of personal data is permitted You have the right to: the Department of Health and Social Care, and under the following paragraph: • To access, view or request copies of your a distinct organisation with operational personal information; Article 6(1) (c) - processing for legal autonomy. • request rectification of any inaccuracy in your obligation; personal information; The main purpose of the organisation is to The processing of special categories of • restrict the processing of your personal protect and improve the health and wellbeing personal data concerning health is information where: of citizens. These include the management of permitted under the following condition: ✓ accuracy of the data is contested, smoking, alcohol and obesity; management of GDPR Article 9(2) (i) – processing is necessary the processing is unlawful or, epidemics and infections such as flu, measles,

tuberculosis or outbreaks of food poisoning.

The source of the information shared in this

for reasons of public interest in the area of

public health, such as protecting against

serious cross-border threats to health or

✓ where we no longer need the data for

the purposes of the processing.

way is your electronic GP record.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u> <u>Management Codes of Practice for Health and</u> <u>Social Care.</u> ensuring high standards of quality and safety of health care and of medicinal products or medical devices.

In accordance with DPA Schedule 1, Part 1
(3) (a) – the condition is met where the processing is necessary for reasons of public interest in the area of public health, and is carried out by or under the responsibility of a health professional, or by another person who in the circumstances owes a duty of confidentiality under an enactment or rule of law.

Related Legislations:

The Health Protection (Notification) Regulations 2010 (SI 2010/659);

The Health Protection (Local Authority Powers);

Regulations 2010 (SI 2010/657)

Right to object: You have a general right to raise an objection to your personal data being shared with the recipient.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

Wycliffe House Water Lane

Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

d. Processing for the Purposes of Commissioning, Planning, Research and Risk Stratification

Kent and Medway Clinical Commissioning Groups CCG (s)

Clinical Commissioning Group (CCGs) are responsible for securing, planning, designing and paying for your NHS services, including planned and emergency hospital care, mental health, rehabilitation, community and primary medical care (GP) services. This is known as 'Commissioning'.

The processing of **personal data is** permitted under the following condition:

Article 6(1) (e) - public interest or in the exercise of official authority.

The processing of special categories of personal data concerning health is

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:

"Risk Stratification"	In order to enable Kent and Medway CCG(s) carry out its statutory responsibilities effectively, efficiently and safely, we may share personal data about you with the CCG for the following purposes: • Individual Funding Requests; • Continuing Health Care; • Appeals, queries or compliments; safeguarding concerns; • Commissioning purposes such as payment for target achievement known as Quality and Outcomes Framework (QOF); and where the Practice is participating in agreed national or local enhanced services. The source of the information shared in this way is your electronic GP record. Data retention period: All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care. Sandwich Medical Practice performs	permitted under the following paragraph: Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services The processing of personal data is permitted	 ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared with the recipient. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
(Population Health Management and Case Finding)	computerised searches of some or all of our records to identify individuals who may be at increased risk of certain conditions or	under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in	 To access, view or request copies of your personal information; request rectification of any inaccuracy in your

Recipient: NELCSU

diagnoses i.e. Diabetes, heart disease, risk of falling). Your records may be amongst those searched. This is often called "risk stratification" or "case finding". These searches are sometimes carried out by Data Processors who link our records to other records that they access, such as hospital attendance records. The results of these searches and assessment may then be shared with other healthcare workers, such as specialist, therapists, technicians etc. The information that is shared is to enable the other healthcare workers to provide the most appropriate advice, investigations, treatments, therapies and or care.

Risk stratification can be grouped into two purposes namely:

Direct Care – 'Case Finding' where carried out by a health professional (e.g. GPs and Provider) involved in an individual's care or by a data processor acting under contract with such a provider, it is treated as direct care.

Indirect Care - understand the local population needs and plan for future requirement.

The source of the information shared in this way is your electronic GP record.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the Records

Management Codes of Practice for Health and Social Care.

the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> <u>for the exercise of statutory functions;</u>

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

Section 251 NHS Act 2006

personal information;

- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: You have a general right to raise an objection to your personal data being shared with the recipient for the purpose of Indirect Care.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow

Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

Research Partners

Sandwich Medical Practice participates projects ad will only agree to do so if there is an agreed clearly defined reason for the research that is likely to benefit healthcare and patients. Such proposals will normally have a consent process, ethics committee approval, and will be in line with the principles of Article89(1) of GDPR.

Research organisations do not usually approach patients directly but will ask us to make contact with suitable patients to seek their consent. Occasionally research can be authorised under law without the need to obtain consent. This is known as the Section 251 arrangement.

We may also use your medical records to carry out research within the practice.
We share information with the following medical research organisations with your explicit consent or when the law allows:
National Institute for Health Research (NIHR).

The source of the information shared in this way is your electronic GP record.

You have the right to object to the sharing of your personal health data concerning your GP medical for research purposes.

Data Retention Period

All records held by the Practice will be kept for the duration specified in the <u>Records</u> Management Codes of Practice for Health and The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data is permitted under the following GDPR and DPA conditions:

Article 9 (2) (i) - for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on Union or Member State law

In accordance with DPA Schedule 1, Part 1, (4) - The condition for the processing is met where it is necessary for archiving purposes, scientific or historical research purposes or statistical purposes; carried out in accordance with Article 89(1) of the GDPR and DPA Section 19, and the processing is in the public interest.

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: You have a general right to raise an objection to your personal data being shared with the recipient.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

	Social Care.		
Employment Processing	The Practice ensures the protection of the rights and freedoms in respect of the processing of its employees' personal data, in particular for the purposes of the recruitment, obligations performance contract of employment, rights and benefits management planning, health and safety, equality and diversity in the workplace, health and safety at work. The Practice ensures that personal data it collects from employees are used only for employment related purposes or where there is a statutory obligation to share the personal information with to regulatory bodies (e.g. courts, police or NHS England). Data Retention Period All records held by the Practice will be kept for the duration specified in the Records Management Codes of Practice for Health and Social Care.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data is permitted under the following conditions: (2) (b): processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject; In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social	 ■ To access, view or request copies of their personal information held by the Practice; ■ request rectification of any inaccuracy to their personal information; ■ restrict the processing of their personal information where:

	e	Data Sharing Databases	Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
System/database Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing and data retention period	Lawful basis General Data Protection Regulation - Article 6 Article 9 - Data Protection Act - Section 8 Section 10Part 1 of Schedule 1 -	Your Rights
The Kent and Medway Care Record	The Kent and Medway Care Record (KMCR) is a single, shared care record for each patient who is cared for by the NHS or social services in Kent and Medway. Relevant information from the record will be able to be seen by all the health and care professionals who need to see it, and patients will be able to access their own records as well. The shared care record includes information about patients/servicer users recorded by acute hospitals, mental health, community health, social care and GP Practices. Healthcare professionals across Kent and Medway are able to access can access subsets	The processing of personal data is permitted under the following GDPR and DPA conditions: Article 6(1) (c) - processing for legal obligation; GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

of their patients/service users' medical or social records from a single system in order to provide the best possible care.

The source of the information shared in this way is your electronic GP record for the purposes of direct patient care.

Data Retention Period:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

"GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union.

Electronic patient records must not be destroyed or deleted for the foreseeable future."

EMIS Health Systems Local Record Sharing - Integrated Care:

EMIS Local Record Sharing enables your GP medical record held on our secure EMIS Web clinical system to be shared with other healthcare Providers (e.g. acute hospitals, mental and community health and other GPs) who are commissioned to provide to provide health care services within your borough.

This local sharing is used to provide direct patient care for services such as continued extended access, home visits, universal offers, musculoskeletal service, GP at front door and GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

<u>Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share);</u>

Common Law of Duty of Confidentiality

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is

the care you receive.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

other neighbourhood services across East Kent.

The information is accessed in real time and on-demand, meaning that data from your GP record is neither extracted, nor uploaded, nor sent anywhere in real time and on-demand, meaning that data from your GP record is neither extracted, nor uploaded, nor sent anywhere.

The source of the information shared in this way is your electronic GP record.

Data Retention Period:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

Related Legislation:

Common Law of Duty of Confidentiality

Right to object: You have a general right to raise an objection to your personal data being shared with the recipients.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

<u>Vision 360 System -</u> Local Record Sharing – Integrated Care:

<u>Vision 360</u> Practice Access provides secure, remote access to a patient's clinical data including medical history, therapy and test results. It allows Vision and Emis Web Practices you to share, view, record and edit patient consultation details between the two systems irrespective of technological and organisation boundaries.

The Vision 360 is used to provide Direct Patient

under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - the processing is unlawful or,
 - ✓ where we no longer need the data for

	Care for services such as continued extended access, home visits, universal offers, musculoskeletal service, GP at front door and other neighbourhood services across East Kent. The information is accessed in real time and on-demand, meaning that data from your GP record is neither extracted, nor uploaded, nor sent anywhere in real time and on-demand, meaning that data from your GP record.	permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) - processing is necessary for health and social care purposes; In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services. Related Legislation: Section 251B Health and Social Care (Safety and Quality Act) 2015 (Duty to Share); Common Law of Duty of Confidentiality	Right to object: You have a general right to raise an objection to your personal data being shared with the recipients. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
Healthcare Gateway	Healthcare Gateway is the system supplier of Medical Interoperability Gateway (MIG) that can save hours of clinician time each day by providing healthcare professionals with instant access to real-time information about a patient. The MIG is a secure middleware technology which enables the two-way exchange of	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions;	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested,

	patient information between local healthcare settings. This helps the clinicians to make informed treatment decisions faster and improve the efficiency of care by preventing unnecessary hospital admissions/appointments and duplicated tests.	The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) – processing is necessary for health and social care purposes; In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services. Related Legislation: Common Law of Duty of Confidentiality	 ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing. Right to object: You have a general right to raise an objection to your personal data being shared with the recipients. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
National NHS Digital Services "Spine" including: Patient Demographics Service e-Referral Service	Spine supports the IT infrastructure for health and social care in England, joining together over 23,000 healthcare IT systems in 20,500 organisations. It hosts 5 key services to support the delivery of your care. They enable healthcare professionals, authorised with an NHS	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

- <u>Electronic</u> <u>Prescription</u> <u>Service</u>
- GP2GP
- <u>Summary Care</u> Record

smartcard, to view relevant information about you as follows

Patient Demographics Service – The Personal Demographics Service (PDS) is the national electronic database of NHS patient details such as name, address, date of birth and NHS Number (known as demographic information). It helps healthcare professionals to identify patients and match them to their health records. It also allows them to contact and communicate with patients.

Summary Care Record (SCR) – is an electronic record of important patient information, created from GP medical records. It can be seen and used by authorised staff in other areas of the health and care system involved in the patient's direct care.

When your personal health records on your GP Record is uploaded to the spine, NHS Digital becomes the data controller for the uploaded information.

The source of the information shared in this way is your electronic GP record.

At a minimum, the SCR holds important information about;

- current medication
- allergies and details of any previous bad reactions to medicines
- the name, address, date of birth and

for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (2) - health or social care purposes means the purposes of preventive or occupational medicine; medical diagnosis; the provision of health care or treatment; the provision of social care, or the management of health care systems or services or social care systems or services.

- accuracy of the data is contested,
- ✓ the processing is unlawful or,
- ✓ where we no longer need the data for the purposes of the processing.

Right to object or opt-out: You have the right to raise an objection or opt-out of out of having an SCR by returning a completed <u>opt-out form</u> to their GP practice. Although we will first need to explain how this may affect the care you receive.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow

Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

NHS number of the patient
The patient can also choose to include
additional information in the SCR, such as
details of long-term conditions, significant
medical history, or specific communications
needs.

e-Referral Service - The NHS e-Referral Service (e-RS) combines electronic booking with a choice of place, date and time for first hospital or clinic appointments. Patients can choose their initial hospital or clinic appointment, book it in the GP surgery at the point of referral, or later at home on the phone or online.

<u>Electronic Prescription Service</u> - The Electronic Prescription Service (EPS) sends electronic prescriptions from GP surgeries to pharmacies. Eventually EPS will remove the need for most paper prescriptions.

GP2GP - GP2GP allows patients' electronic health records to be transferred directly, securely, and quickly between their old and new practices, when they change GPs. This improves patient care by making full and detailed medical records available to practices, for a new patient's first and later consultations.

The source of the information shared in all of the instances above in this way is your electronic GP record.

Data Retention Period:

	All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care		
NHS Digital – National Data Opt- Out	The national data opt-out applies to the disclosure of confidential patient information for purposes beyond individual care (research and planning) across the health and adult social care system in England. In broad terms the national data opt-out applies unless there is a mandatory legal requirement or an overriding public interest for the data to be shared. The opt-out does not apply when the individual has consented to the sharing of their data or where the data is anonymised. Any person registered on the Personal Demographic Services (PDS) and who consequently has an NHS number allocated to them is able to set a national data opt-out. The opt-out is stored in a central repository against their NHS number on the Spine.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) - processing is	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:
	The national opt-out applies to a number of datasets including:	necessary for health and social care purposes;	Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data,

National Clinical Audit of Rheumatoid and

data on behalf of the British Society for

for patients with Rheumatoid and early.

Early Inflammatory - NHS Digital collects this

Rheumatology to improve the quality of care

In accordance with DPA Schedule 1, Part 1,

(2) - health or social care purposes means

the purposes of preventive or occupational

health care or treatment; the provision of

social care, or the management of health

medicine; medical diagnosis; the provision of

you have the right to appeal/complain to the

Information Commissioner (IC). The IC can be

Information Commissioner's Office

contacted at:

Wycliffe House

Water Lane

National Adult Community Acquired
Pneumonia (CAP) Audit - NHS Digital collects
this data on behalf of the British Thoracic
Society to assess variation in the care of
patients hospitalised with pneumonia in the
UK.

Trauma Audit & Research Network (TARN) - NHS Digital collects this Confidential Patient Information on behalf (CPI) on behalf TARN

Invoice Backing Data for Contracted Activity - NHS Digital collects this data to enable Commissioners to determine if they are the responsible commissioner. It is important to point out that the national opt-out applies to contracted activity data that has not been rendered anonymous.

Risk Stratification data for Indirect Care - NHS Digital collects this data for data processors working on behalf of GPs and CCGs. The GP data is linked to other records that they access, such as hospital attendance records in order to enable the CCGs (commissioners) understand the local population needs and plan for future requirement.

The source of the information shared in this way is your electronic GP record.

The source of the information shared in all of the instances above in this way is your electronic GP record. <u>care systems or services or social care</u> systems or services.

Related Legislation:

Section 251 NHS Act 2006

Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

	Data Retention Period: All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care		
Open Exeter	Open Exeter is a web-enabled viewer which provides the facility for healthcare professionals to share/access patient data held on the National Health Application and Infrastructure Services (NHAIS) systems, including cervical screening, breast screening, organ donor, blood donor and home oxygen. Access to Open Exeter is only possible on the N3 network, and via authorised logons/passwords provided by NHS Digital.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:
	The source of the information shared in this way is your electronic GP record. Data Retention Period: All records held in the Practice EMIS system	DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;	Right to object: You have a general right to raise an objection to your personal data being shared in Open Exeter.

social care systems and services;

DPA Section 10 (1) (c) – processing is

If you wish to exercise any of your rights please

are kept for the duration specified in the

	Records Management Codes of Practice for Health and Social Care	necessary for health and social care purposes; In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;	contact the Practice (data controller) or the DPO and your request will be carefully considered. Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
System/database Recipients or categories of recipients of the personal or special categories of personal data	Purpose of the processing and data retention periods	Lawful basis General Data Protection Regulation - Article 6 Article 9 - Data Protection Act - Section 8 Section 10Part 1 of Schedule 1 -	Your Rights
EMIS Health and Egton	EMIS Health and Egton are responsible for the provision of a clinical system, software and IT services used by the Practice to securely store and process your medical record.	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in	You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information;

All information about your personal health records are stored in your GP electronic record. This information is then available to practice staff & external bodies as outlined in this document.

Data Retention Periods:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

"GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union.

Electronic patient records must not be destroyed or deleted for the foreseeable future."

the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> <u>for the exercise of statutory functions;</u>

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;

- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - ✓ the processing is unlawful or,
 - where we no longer need the data for the purposes of the processing.

Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/

Graphnet Integrated Care

Graphnet Integrated Care is responsible for the provision of IT clinical systems that enables safe, digitised patient care across the healthcare facilities.

The supplier of CareCentric - an Electronic Health Record (EHR) that links system and brings together patient data across the health and care system irrespective of traditional organisational or technological boundaries. This means health and care professionals in **Kent and Medway** can access subsets of their patients/service users' medical or social records from a single system in order to provide the best possible care.

The source of the information shared in this way is your electronic GP record for the purposes of direct patient care and population health management.

Data Retention Periods:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

"GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union.

Electronic patient records must not be destroyed or deleted for the foreseeable

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

DPA Section 10 (1) (c) – processing is necessary for health and social care purposes;

In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: You have a general right to raise an objection to your personal data being in Emis Web.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House

Water Lane

Wilmslow

Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

	future."		
Docman and Docmail	Docman Limited act as a data processor and provides cloud-based storage software for electronic patient document. This includes letters that we receive, scan and upload to the patient record, as well as letters that we receive in an electronic format. Generally, Docman enables primary health care organisations capture, file, workflow, view and manage primary care documents efficiently. Docmail enables primary health care organisations send letters, invoices and	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:	You have the right to: • To access, view or request coppersonal information; • request rectification of any inpersonal information; • restrict the processing of your information where: ✓ accuracy of the data is ✓ the processing is unla ✓ where we no longer in the purposes of the p
	documents directly from computers and other portable devices. The source of the information shared in this	GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;	Right to object: In line with the GD you have a general right to raise ar the processing of your personal da particular circumstances. This right
	way is your electronic GP record for the purposes of direct administrative patient care. Data Retention Period: All records held in the Practice EMIS system are kept for the duration specified in the	DPA Section 10 (1) (c) – processing is necessary for health and social care purposes;	where we cannot demonstrate con legitimate grounds for continued p your personal data for the purpose provision of care, and compliance vobligation to which we are subject.

are kept for the duration specified in the **Records Management Codes of Practice for Health and Social Care**

"GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union.

Electronic patient records must not be destroyed or deleted for the foreseeable In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;

- opies of your
- naccuracy in your
- ur personal
 - is contested,
 - awful or.
 - need the data for processing.

DPR Article 21, an objection to ata in some nt only applies mpelling processing of es of direct with a legal

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

	future."		Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
<u>iPlato</u>	iPlato is cloud-based text messaging service used by GPs to communicate with their patients. The source of the information shared in this way is your electronic GP record for the purposes of direct administrative patient care. Data Retention Period: All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: ✓ accuracy of the data is contested, ✓ the processing is unlawful or, ✓ where we no longer need the data for the purposes of the processing.
	"GP records should be retained until 10 years after the patient's death or after the patient has permanently left the country, unless they remain in the European Union. Electronic patient records must not be destroyed or deleted for the foreseeable future."	GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services; DPA Section 10 (1) (c) - processing is necessary for health and social care purposes; In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or	Right to object: In line with the GDPR Article 21, you have a general right to raise an objection to the processing of your personal data in some particular circumstances. This right only applies where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject. If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO

where it is for the purposes of performing or

exercising obligations or rights which are

and your request will be carefully considered.

		imposed or conferred by law on to controller or the data subject in contro	onnection way Sandwich Medical Practice process your data,
Quality Medical Solutions UK (QMS-UK):	QMS-UK are commissioned by NHS England to provide secure data processing solutions for two services: Child Health Information Service — information relating to children's vaccinations is shared with the Kent and Medway Screening Team (KMST). National Diabetic Retinal Screening Service — Diabetic eye screening is carried out in Kent and Medway by Health Intelligence	The processing of personal data i under the following GDPR and DP conditions: GDPR Article 6(1) (e) - public intention the exercise of official authority; DPA Section 8 (d) - processing is infor the exercise of statutory functor the processing of special categor personal data concerning health permitted under the following GD DPA conditions:	 To access, view or request copies of your personal information; rest or in request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where: accuracy of the data is contested, the processing is unlawful or, where we no longer need the data for
	Data Retention Period:	GDPR Article 9 (2) (h) - processing	Right to object: You have a general right to raise

All records held in the Practice EMIS system are kept for the duration specified in the **Records Management Codes of Practice for Health and Social Care**

"GP records should be retained until 10 years after the patient's death or after the patient

necessary for medical or social care treatment or, the management of health or social care systems and services;

DPA Section 10 (1) (c) – processing is necessary for health and social care purposes;

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ght to raise an objection to your personal data being shared in QMS.

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

	has permanently left the country, unless they remain in the European Union.	In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;	Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-us/
NHS North and East London (NEL) CSU - NHSE Approved Suppliers	Sandwich Medical Practice performs computerised searches of some or all of our records to identify individuals who may be at increased risk of certain conditions or diagnoses i.e. Diabetes, heart disease, risk of falling). Your records may be amongst those searched. This is often called "risk stratification" or "case finding". These searches are sometimes carried out by Data Processors who link our records to other records that they access, such as hospital attendance records. The results of these searches and assessment may then be shared with other healthcare workers, such as specialist, therapists, technicians etc. The information that is shared	The processing of personal data is permitted under the following GDPR and DPA conditions: GDPR Article 6(1) (e) - public interest or in the exercise of official authority; DPA Section 8 (d) - processing is necessary for the exercise of statutory functions; The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions: GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or	 You have the right to: To access, view or request copies of your personal information; request rectification of any inaccuracy in your personal information; restrict the processing of your personal information where:

purposes;

investigations, treatments, therapies and or

Risk stratification can be grouped into two

provide the most appropriate advice,

care.

If you wish to exercise any of your rights please

contact the Practice (data controller) or the DPO

and your request will be carefully considered.

social care systems and services;

DPA Section 10 (1) (c) – processing is

necessary for health and social care

purposes namely:

Direct Care – 'Case Finding' where carried out by a health professional (e.g. GPs and Provider) involved in an individual's care or by a data processor acting under contract with such a provider, it is treated as direct care.

Indirect Care - understand the local population needs and plan for future requirement.

The source of the information shared in this way is your electronic GP record.

Data Retention Period:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

In accordance with DPA Schedule 1, Part 1, (1a) - the the processing for employment, social security and social protection is met where it is for the purposes of performing or exercising obligations or rights which are imposed or conferred by law on the controller or the data subject in connection with employment, social security or social protection;

Related Legislation:

Section 251 NHS Act 2006

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office

Wycliffe House Water Lane

Wilmslow

Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

National Institute for Health Research (NIHR)

To enable healthcare professionals working for the Sandwich Medical Practice to provide information, derived from GP records, about individuals to accredited research organisations.

This covers research situations where the data controller (Sandwich Medical Practice) is approached by research organisations, directly, to recruit patients for studies.

Any research proposal will only be agreed with a clearly defined protocol, consent mechanisms, and relevant research ethics committee approval, and in line with the principles of Article 89(1) of the EU GDPR.

The processing of special categories of personal data concerning health is permitted under the following GDPR and DPA conditions:

GDPR Article 9 (2) (h) - processing is necessary for medical or social care treatment or, the management of health or social care systems and services;

<u>DPA Section 10 (1) (c) – processing is</u> <u>necessary for health and social care</u> <u>purposes;</u>

The processing of special categories of personal data concerning health is

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Right to object: You have a general right to raise an objection to your personal data being shared for the purpose of risk stratification.

Research organisations do not approach patients directly, rather Sandwich Medical Practice will invite appropriate patients directly seeking their wish to take part.

This Privacy Notice does not cover situations where Sandwich Medical Practice has been approached by an organisation seeking personal data concerning health to be disclosed in the absence of consent, i.e. via Related Legislation: Section 251 NHS Act 2006 / Health Research Authority (HRA) approval.

The source of the information shared in this way is your electronic GP record.

Data Retention Period:

All records held in the Practice EMIS system are kept for the duration specified in the Records Management Codes of Practice for Health and Social Care

permitted under the following GDPR and DPA conditions:

Article 9 (2) (i) - for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on Union or Member State law

In accordance with DPA Schedule 1, Part 1, (4) - The condition for the processing is met where it is necessary for archiving purposes, scientific or historical research purposes or statistical purposes; carried out in accordance with Article 89(1) of the GDPR and DPA Section 19, and the processing is in the public interest.

Related Legislation:

Section 251 NHS Act 2006

If you wish to exercise any of your rights please contact the Practice (data controller) or the DPO and your request will be carefully considered.

Right to complain: If you are dissatisfied with the way Sandwich Medical Practice process your data, you have the right to appeal/complain to the Information Commissioner (IC). The IC can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire

Tel: 0303 123 1113 or 01625 545 745

Email: https://ico.org.uk/global/contact-us/

Shred-It

To provides solutions for records management, data backup and recovery, document management, secure storage, and accredited data destruction.

The source of the information shared in this way is your electronic GP record.

Data Retention Period:

All records held in the Practice EMIS system are kept for the duration specified in the

The processing of **personal data is** permitted under the following GDPR and DPA conditions:

GDPR Article 6(1) (e) - public interest or in the exercise of official authority;

<u>DPA Section 8 (d) - processing is necessary</u> for the exercise of statutory functions;

The processing of special categories of personal data concerning health is permitted under the following GDPR and

You have the right to:

- To access, view or request copies of your personal information;
- request rectification of any inaccuracy in your personal information;
- restrict the processing of your personal information where:
 - ✓ accuracy of the data is contested,
 - √ the processing is unlawful or,
 - ✓ where we no longer need the data for the purposes of the processing.

Records Management Codes of Practice for Health and Social Care	DPA conditions: Article 9 (2) (i) - for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on Union or Member State law In accordance with DPA Schedule 1, Part 1, (4) - The condition for the processing is met where it is necessary for archiving purposes, scientific or historical research purposes or statistical purposes; carried out in accordance with Article 89(1) of the GDPR and DPA Section 19, and the processing is in the public interest. Right to object: You have a general right to an objection to your personal data being so the purpose of risk stratification. If you wish to exercise any of your rights process and your request will be carefully consider. Right to object: You have a general right to an objection to your personal data being so the purpose of risk stratification. If you wish to exercise any of your rights process and your request will be carefully consider. Right to object: You have a general right to an objection to your personal data being so the purpose of risk stratification. If you wish to exercise any of your rights process and your request will be carefully consider. Right to complain: If you are dissatisfied way Sandwich Medical Practice process you have the right to appeal/complain to information Commissioner (IC). The IC can contacted at: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire Tel: 0303 123 1113 or 01625 545 745 Email: https://ico.org.uk/global/contact-u	olease ne DPO red. with the our data, the n be
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9. What is EMIS Systems or Vision System Local Record Sharing?

Your GP medical record is held on our secure clinical system called **EMIS Web.** This clinical system allows for local record sharing with other healthcare providers who are commissioned in your area to provide care (e.g. acute hospitals, mental and community health). Through this record sharing, clinicians are able to see clinical information entered by other organisations who are party to the **EMIS Web** local record sharing agreement.

This local sharing is used to provide direct patient care for services such as continued extended access, home visits, universal offers, musculoskeletal service, GP at front door and other neighbourhood services across East Kent in line the local Care delivery strategy and the NHS STP.

It also enables specific GPs identify their patients with highly complex, multiple morbidity and/or frailty, who might benefit from targeted multi-disciplinary team support as part of case management and care planning (the "Case Finding Purpose").

How will my information be made available?

The information is accessed in real time and on-demand, meaning that data from your GP record is neither extracted, nor uploaded, nor sent anywhere. The data remains within your GP EMIS database and users are allowed read-view access only. If you have any concerns regarding EMIS local record sharing you can opt out by speaking to your GP Surgery.

10. What do we use anonymised data for?

We use anonymised data to plan health care services. Specifically we use it to:

- check the quality and efficiency of the health services we provide;
- prepare performance reports on the services we provide and,
- review the healthcare we provide in order they are of the highest standard.

11. Details of data linkage with other datasets

Data may be de-identified and linked so that it can be used to improve health care and development and monitor NHS performance. Where data is used for these statistical purposes, stringent measures are taken to ensure individual patients cannot be identified.

When analysing current health services and proposals for developing future services it is sometimes necessary to link separate individual datasets to be able to produce a comprehensive evaluation. This may involve linking primary care GP data with other data such as secondary uses service (SUS) data (inpatient, outpatient and A&E). In some cases there may also be a need to link local datasets which could include a range of acute-based services such as radiology, physiotherapy, audiology etc, as well as mental health and community-based services such as Improving Access to Psychological Therapies (IAPT), community nursing, podiatry etc. When carrying out this analysis, the linkage of these datasets is always done using a unique identifier that does not reveal a person's identity.

The organisation responsible for processing de-identified and linked data under this category, on behalf of the Practice is Canterbury & Coastal CCG. We ensure that the data processor is legally and contractually bound to operate and prove security arrangements are in place where data that could or does identify a person are processed.

12. What safeguards are in place to ensure data that identifies me is secure?

We only use information that may identify you in accordance with the GDPR 2016 and DPA 2018. These legislations require us to process your data only if there is a lawful basis for doing so and that any processing must be fair, lawful and transparent.

We also ensure the information we hold is kept in secure locations, restrict access to information to authorised personnel only, protect personal and confidential information held on equipment such as laptops with encryption (which masks data so that unauthorised users cannot see or make sense of it).

Our appropriate technical and security measures include:

- The ability to ensure ongoing confidentiality, integrity, availability and resilience of our systems;
- the ability to quickly restore availability and access to personal information in the event of a physical or technical incident; and
- a process regularly testing, assessing and evaluating the effectiveness of security measures, and ensure they comply with the concept of privacy by design and default.

The NHS Digital Code of Practice on Confidential Information applies to all of our staff, and they are required to protect your information, inform you of how your information will be used, and allow you to decide if and how your information can be shared. All Practice staff are trained to ensure information is kept confidential.

We are registered with the Information Commissioner's Office (ICO) as a data controller and collects data for a variety of purposes. A copy of the registration is available through the ICO website. You can search by Sandwich Medical Practice name or ICO Data Protection Register number A8458927.

13. What are your rights?

Where information from which you can be identified is held, you have the:

- Right of access to view or request copies of the records
- Right to rectification of inaccurate personal data or special categories of personal data
- Right to restriction of the processing of your data where accuracy of the data is contested, processing is unlawful or where we no longer need the data for the purposes of the processing
- Right to object to any automated individual decision-making
- Right to data portability by requesting the data which you provided to us (not data generated by us) in a structured, commonly used machine readable format. Your right to portability applies only where:
 - o data is processed by automated means, and
 - o you provided consent to the processing or,
 - o the processing is necessary for the fulfilment of a contract

These rights will only apply where we cannot demonstrate compelling legitimate grounds for continued processing of your personal data for the purposes of direct provision of care, and compliance with a legal obligation to which we are subject.

Your right to erasure (right to be forgotten) will only apply where you had given 'consent' to process your personal health data and later withdrew the consent, **and does not apply to the extent** where the processing of your personal health data is necessary for:

- Compliance with a legal obligation which we are subject to, under the UK law or, for the
 performance of a task carried out in the public interest or, in the exercise of official
 authority vested on us;
- medical purposes and/or for reasons of public interest in the area of public health; archiving purposes in the public interest, scientific or historical research purposes or statistical purposes; the establishment, exercise or defence of legal claims

You can exercise your rights at any time by contacting the Practice (data controller) or the Data Protection Officer (DPO) at the address below, although we will first need to explain how this may affect the care you receive and any overriding legitimate grounds for the processing that may apply.

14. Gaining access to the data we hold about you

You have the right to see or have a copy of personal data we hold that can identify you. You do not need to give a reason to see your data. However, some information may be withheld under some exceptional circumstances.

If you want to access your personal information you must do so in writing by completing our Subject Access Request (SAR) form and send it to:

Helen Foreman (DPO)
Sandwich Medical Practice
Cattle Market
Sandwich CT13 9ET



15. What is the right to know?

The Freedom of Information Act 2000 (FOIA) gives people a general right of access to information held by or on behalf of public authorities, promoting a culture of openness and accountability across the public sector.

g. What sort of information can I request?

In theory, you can request any information that the Practice holds that does not fall under an exemption under the FOI Act. You may not ask for information that is covered by the Data Protection Act or EU General Data Protection Regulation (GDPR) under FOIA. However, you can request this under a Subject Access Request – see section above 'Gaining access to the data we hold about you'.

h. How do I make a request for information?

Your request must be in writing and can be either posted or emailed to:

Email: ccccg.smp@nhs.net

Post: Sandwich Medical Practice, Cattle Market, Sandwich CT13 9ET

16. Glossary of Terms

Common Law of Duty of Confidentiality - is not written out in one document like the GDPR or an Act of Parliament. Common Law is also referred to as 'judge-made' or case law. In practice, this means that all patient/client information, whether held on paper, computer, visually or audio recorded, or held in the memory of the professional, must not normally be disclosed without the consent of the patient/client. However, where the disclosure/sharing of the patient/client information is for the purpose of Direct Care consent to such disclosure/sharing may be implied where it is informed, given there is a legitimate relationship between the patient/client and the health professional.

Personal Data - means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

Special Categories of Personal Data – data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation shall be prohibited.